

## What our customer say.....

Overnight stay to attend a local charity ball - due to misunderstanding about taxi time one of the staff drove us to our event - brilliant. Room was excellent. Lovely furnishings and spotless.

My partner & I stayed at the Ship & Castle as we had a wedding at the Hilton. The location for this was brilliant as we saved on taxi fares! Our room was absolutely beautiful & we were gutted to only have been there one night! We didn't have breakfast as it was a very late night & we were not up in time, however we may have been if it had been a cooked breakfast as this is what is required after a night of drinking.

The luxury of the room took us by surprise - we very often pay 3 times as much in Central London and not had such a gorgeous room! From the size of the room to the king size bed, from the tea/coffee making (REAL coffee! What a great idea!) to the CD playing in the room on arrival (on the iPod docking station) - I couldn't fault the attention to detail for making your stay as memorable as possible. Be sure not to miss the breakfast - again faultless! We are now looking for a reason to return...

A surprise meal and overnight stay for an 80th birthday. Very pleasant evening in nice surroundings. Food really enjoyable.

Finished to an excellent standard, and friendly service throughout

Stayed with my wife and 2 young children under the age of 3 and all we needed it was there without having to ask. Well thought standards are in place!!

We enjoyed the accommodation and we had a spacious room for the kids to play around, the food was nice and friendly service. They even had a teddy bear on the bed! Nice touch

We decided to visit the county where my wife was born (in Keynsham) and found this little gem on the internet.

Was very impressed by the website and have to say that it lives up to expectations. Food was wonderful, staff very friendly and helpful and the whole package was worth every penny.

We had a fab over night stay at the Ship and Castle - the staff were great and the facilities were excellent. It's not often you get such tasteful decor and attention to detail.

The pub was easy to find. The staff gave us a friendly welcome even though they were rushed off their feet serving drinkers/diners. Obviously a popular place to eat! Our room was large, clean and had everything we needed. It's an old building so had sloping floors and eccentric plumbing...charming! Despite overlooking a main road our room was fairly quiet and the bed was very comfortable so we both got a good night's sleep. Rounded off our stay with a hearty locally-sourced cooked breakfast.

Well placed for Bristol airport (but not under the flight path) and easy to get to from the M5, a popular and attractive restaurant with a good menu, well worth a short break.

The busy restaurant with good food and attentive staff at both the restaurant and bar area